ServiceChannel®

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VX OBSERVE

REDEFINE YOUR RETAIL FACILITIES MANAGEMENT WITH SEAMLESS CMMS AND IOT INTEGRATION

Facilities management in the retail environment has become increasingly complex. Today's organizations need remote capabilities, data-driven insights, and efficient proactive maintenance technologies. Given these evolving requirements, retailers are seeking purpose-built asset management and IoT solutions that seamlessly align with their existing systems, empower their teams, and provide the insights necessary to achieve operational excellence, energy efficiency, cost savings, and sustainability goals.

The ServiceChannel CMMS platform, when coupled with Accruent vx Observe's IoT capabilities, forms an unbeatable end-to-end facilities management solution that is essential for retailers aspiring to redefine operational excellence. This comprehensive asset management system transforms raw data into cogent insights, serving as a cornerstone for informed decision-making.

Predictive Maintenance
Monitor the condition of equipment in real-time and predict when equipment is likely to fail and schedule maintenance accordingly.

Reduced Costs for Repairs & Maintenance
Proactive issue identification cuts costs associated with emergency repairs andequipment downtime and promotes energy efficiency.

Energy Savings & Sustainability
Monitor energy usage and identify opportunities such as automated anomaly detection and utility bills validation while meeting carbon-neutral goals.

Best Practices Adoption
Leverage the combined industry expertise from the providers of two industry-leading solutions for faster adoption of best practices and quicker ROI.

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SERVICECHANNEL: COMPREHENSIVE FACILITIES MANAGEMENT PLATFORM

ServiceChannel offers a robust ecosystem designed to streamline every facet of retail facilities management.

- **Asset Lifecycle Management:** An intuitive platform that gives you complete control over your assets. Track their lifecycle, manage maintenance schedules, and ensure that they are performing at peak efficiency to maximize your ROI.

- **Proactive Maintenance:** Proactively manage your multi-site retail locations through preventative maintenance and leveraging intelligent and automated work order processing.

- **Exclusive Provider Network:** Gain access to a provider network of over 70,000 commercial vendors, featuring access to unparalleled data to identify the industry's best providers.

- **Scalability and Usability:** Scale to meet the needs of organizations with any number of locations, from a few to over 10,000 locations. Get intuitive dashboards and relevant metrics at your fingertips for easy access to the insights you need, no matter how large your organization.

VX OBSERVE: TRANSFORMING FACILITIES MANAGEMENT WITH IOT

vx Observe takes facilities management to the next level by integrating IoT capabilities, providing real-time asset performance monitoring, and energy management.

- **Real-Time Asset Performance Monitoring:** Stay ahead of issues with instant insights into asset performance. vx Observe detects anomalies and communicates them in real time, allowing you to take swift action to minimize disruptions.

- **Energy Management:** Achieve energy efficiency like never before. vx Observe utilizes intelligent algorithms to optimize energy consumption to reduce costs and further sustainability initiatives.

- **Monitors and Detects Anomalies:** Provides energy anomaly detection and crucial monitoring & targeting capabilities that help organizations effectively identify savings opportunities, lower costs, reach energy consumption targets, and meet carbon-neutral goals.

SERVICE CHANNEL + VX OBSERVE: END-TO-END WORK ORDER INTEGRATION FOR FACILITIES MANAGEMENT

Integrating ServiceChannel and vx Observe creates a unified platform that can elevate your retail facilities management processes to another level.

- **Preventive Maintenance Scheduling:** Monitor the condition of equipment in real-time. Access data on metrics such as temperature, humidity, and vibration. Predict when equipment is likely to fail and schedule maintenance accordingly.

- **Streamlined Workflow:** Reduce time from anomaly detection to resolution and ensures work order fixes anomaly to prevent future dispatching. This enhances the simplicity and efficiency of your operations.

- **Boost Revenue and Become More Profitable:** Keep your doors open and avoid lost sales due to downtime. Increase operating profit (EBITDA) by cutting wasted R&M spend. Extend the asset lifecycle to maximize your ROI.

READY TO EXPERIENCE THE BENEFITS OF END-TO-END FACILITIES MANAGEMENT?

ServiceChannel and vx Observe form the perfect end-to-end solution for achieving operational excellence, cutting costs and becoming more profitable.

By providing more customer-centric and efficient store service, you gain peace of mind that your guests are getting a brand-worthy, consistent shopping experience at every store while meeting net-zero carbon standards.

CONTACT FOR A DEMO

ACCRUENT VX OBSERVE

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